

Return & Exchange Form

Your Details		
Name		Address
Telephone		Email
Product Details		
Product Name & Brand	Colour	Size
Reason for Return/ Exchange. Please Circle and give details		
Unsuitable	Wrong Size / Colour / Item	Faulty
Action requested. Please Circle and give details		
Return & Full Refund	Exchange For:	Return And Resend
	Product: Colour Size	

Declaration of usage

I hereby sign to say that the product(s) that I am returning are in a clean and unused state. I confirm that the product(s) being returned have only be worn to check the size and fit, and have not been taken/used outside. In the case of PPE items, e.g. harnesses, helmet etc, I understand that these cannot be returned in any form. I confirm that the product(s) have been bought from Kong Adventure either from the store in Keswick or from their online store, and I have included the till receipt and/or packing slip as proof. I understand that Kong Adventure still have the right to refuse to exchange, refund or replace the product(s) I'm returning if upon them receiving the item(s), they deem them as not meeting the criteria set out in their terms and conditions which I have read and understood.

Sign: _____

Print: _____

Date: _____